



## Injury Reporting at Ski Brule Chaperone Guide

It is highly recommended that the visiting group designate several chaperones to rotate shifts and be available in the Ski Brule Main Lodge in the event of an injury to a participant. Cell phone reception is sometimes very limited for some carriers as well, so please keep that in mind. Please let your participants know where they can find chaperones in the event of an emergency.

### Locations to Report Injuries or Emergencies:

- A radio is located just inside the door of the Main Patrol Center (the green building which is located at the bottom of the Bunny Trail) and is a direct line of communication to Ski Patrol. There are instructions near the radio which list the steps of how to use the radio to call Ski Patrol and report an injury or emergency.
- Top of Hill Patrol Center: The Patrol Center at the top of the hill (where the lifts unload) is periodically staffed with patrollers and when it is, injuries can be reported there.
- The Bear's Den Pro Shop, the Homestead Lodge, the Rental Center, the Main Lodge Café, and the Lodging Office all have direct radio contact with Ski Patrol at all times. Notify Ski Brule staff of the injury/emergency and when reporting, please indicate the location of the injured person (ex: bottom of Big Bear run, top of North Forty Chair Lift, near Bambi Rope Tow) so a patroller can respond to that location as soon as possible.
- Groups that come with two-way radios have found that communication is most efficient and effective by giving one of two radios to the Ski Patrol. This will create a direct line from the Ski Patrol to the chaperone and vice versa. Two-way radios make locating an injured person's chaperone and locating a patroller much quicker and will decrease response time.
- If we are unsuccessful in reaching you by phone, we will text you a message as text service is typically better than cell service.

Chaperones should go over this guide with participant, so they also know how to report an injury or emergency. Please keep this guide with you during your trip to Ski Brule so it is easily accessible and can be referred to upon injury or emergency. Have a fun and safe day on the slopes!